

Individual Interview Questions

Thank you so much for coming to yarn today about keeping your diabetes deadly. You may have met or seen me before but if you haven't:

Alicia: I'm Alicia Burgess and I am a non-Aboriginal woman who has been working as a Podiatrist with the community for the last 7 years. I have spent a lot of time with the Aunty Jeans Programs to provide education, foot assessments and organise Podiatry referrals.

Jessica: I'm Jessica Hawkins and I am a Dietitian and Diabetes Educator who specialises in diabetes. I have been working in health for almost 10 years and more recently been involved with the Aboriginal community.

Catherine: I'm Catherine Kostovski and I am an Aboriginal woman from the Yuin nation. I have been working in the health industry for more than 10 years and I am the project lead for the Healthy Deadly Feet initiative to improve access to care and outcomes for Aboriginal people living with diabetic related foot disease in the Illawarra Shoalhaven area.

But today I want to give you the opportunity to share your story about your diabetes and your opinion about the diabetes surveys, or Patient Reported Outcome Measures that are currently being used in some health facilities and programs. These surveys are designed to identify any concerns for you and your diabetes management. It doesn't matter if you haven't used or seen these surveys before.

You may be wondering why I am interested in this. Well it's because, as far as I am aware, these patient reported measures have not been checked to make sure they are accurate and culturally appropriate for Aboriginal people to use. So we would like your help to work out whether the current surveys meet your needs. If not, we would like to help create a diabetes specific survey with you so that when you are asked to fill one out it is meaningful to you and the community.

Now that you know a little bit about me, I would like to know a little bit about you. I have Aboriginal art cards here and we thought if we picked a card that means something to us about diabetes we could use this card to start our yarn together. Does this sound ok with you?

Would you like me to go first to talk about this card, or would you be happy to start?

***** Discussion about conversational cards and introduction *****

That was great and thank you for participating. We might now move onto the surveys.

Please take one of each of the surveys or if you would like to listen to a recording please let me know. You can yarn with me or look at the surveys yourself.

***** Time to look, listen and/or yarn about the surveys *****

So now I am now going to ask some questions about the surveys.

First of all let's discuss the positives of the surveys.

1. Was there anything you found helpful, was there a particular question or topic you felt related to you?
2. Were there questions that you felt would be necessary/essential for the health professional to know about you?

Let's now discuss the things that could be improved with the surveys.

1. Were there questions that did not relate to your current health needs? (diabetes specific)
2. Were there questions that were not cultural appropriate?

We want to make sure that we include things that important to you about your diabetes, so we want to discuss things that you felt were left out of the surveys that really should be included.

1. Were your concerns about your diabetes covered in these surveys- if not, what do you think should have been covered?
2. Do you think something was missing from the surveys that should have been included?

I want to hear your thoughts on the design and layout of the surveys to make sure you feel it is easy to understand, easy to use and cultural appropriate.

1. Was the language appropriate and easy to understand?
2. Was it easy to complete- were there too many/not enough questions?
3. Was it visually appealing to you? What would be a better method?

I want to make sure you feel all of your diabetes needs have been covered in these surveys.

1. Is there anything that currently or in the future that you feel impacts your diabetes management (mental health, social, financial)
2. Is there anything specific to the Aboriginal population that should be addressed in a diabetes specific PROM survey?

And finally, just so we have an idea of long each of you have been managing diabetes, could we ask each of you to let us know when you were first told you had diabetes, and if your doctor has recently told you about how your blood glucose or sugar levels are going?

Would you like to see or hear a transcript of the interview before it is analysed?

Would you like to have your information identified or de-identified when the results are published?

Thank you so much for having a yarn today and sharing your valuable knowledge and story. We will listen and read through your story to understand whether your needs are being met and then we look forward to coming and sharing the results with you.