

## 5. RECOMMENDATIONS

### Future directions

1. That the original role and purpose of Bug Breakfast are reviewed in light of the expanding audience.
2. That consideration is given to requests for additional remote sites to be connected and alternative ways of connecting sites including 'dial-in' mode.
3. That this evaluation be repeated after a suitable interval to measure the effect of changes implemented since this study was completed.

### Presenters

4. That a guideline is developed for presenters to explain the purpose of Bug Breakfast, the role and duration of the different parts and what the remote sites can see and hear during the transmission.
5. That a template is developed for presentations in Microsoft PowerPoint to improve onscreen readability at the remote sites.

### Facilitators at remote sites

6. That a guideline is developed for facilitators outlining the responsibilities of the Public Health Training and Development Branch and the role of the facilitators in coordinating the Bug Breakfast sessions.
7. That remote sites are regularly reminded of the protocol for muting their microphones for the presentation and during question time.
8. That regular feedback is sought from the facilitators at the remote sites regarding the quality of broadcasts.

### Delivery

9. That a regular timeslot is found for Bug Breakfast and a program of topics to enable remote sites to participate through advance booking the facilities.
10. That ways of improving quality of delivery are explored, including the use of different microphones, reducing background noise at the live site.
11. That the question and answer session is reviewed in particular how questions are canvassed from the remote sites.

### Training

12. That additional training is provided for trainee Public Health Officers in using the videoconferencing equipment.
13. That training for the NSW Telehealth coordinators take into consideration the results of this evaluation.

### Communication

14. That the results of this evaluation are communicated to:
  - Director, Centre for Health Protection;
  - Manager, Communicable Diseases Branch;
  - Public Health Unit Directors;
  - Assistant Director, Community Healthcare and Telehealth.